# CATEGORY RESOURCE GUIDE

# Minor procedure trays

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Questions? Contact supplyassurance@vizientinc.com, pharmacyquestions@vizientinc.com, novaplus@vizientinc.com.

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#### Making supply uncertainty a thing of the past, not the future

To help members maintain supply assurance for essential products, Vizient shares insights via **category resource guides** on vizientinc.com. These category-specific documents contain comprehensive manufacturing, logistics and utilization insights to help members source supplies with confidence. Category resource profiles are one way we're building supply assurance together.

# Vizient award overview

### Awarded suppliers

MS1184 – Cardinal Health MS1185 – LSL Industries MS1186 – Medical Action Industries MS1187 – Medline Industries

## Distribution

Both direct or distributed through the following distribution channels:

Medical-surgical



# **Market landscape**

The market has been historically consistent, with the market leader as Medline Industries for this category, following by Cardinal Health and Medical Action Industries (O&M Halyard). All market leaders participated in the bid and have been awarded a Vizient contract. Selecting minor procedure trays is based on several factors with standardization across an organization improving efficiency and reducing errors. Scarcity of raw materials, manufacturing issues, and global events like pandemics and natural disasters all can affect the supply.

# **Manufacturing insights**

### **Product overview**

Minor procedure trays are single-use trays used for smaller procedures. The following products are included in this category:

- Circumcision trays
- General purpose trays
- Laceration trays
- Suture removal trays
- Tracheostomy trays
- Wet/dry prep trays
- Other trays and accessories

## **Selection factors**

The criteria used for the selection of minor procedure trays include the following:

- Procedure requirements The contents of the tray should align with the specific procedure being performed.
- Instrumentation The tray should include the necessary instruments for the procedure.
- Sterilization Minor procedure trays are typically sterile to maintain aseptic conditions during the procedure. The trays should be properly sterilized, either through autoclaving or other validated sterilization methods, to ensure patient safety and prevent infection.
- Organization and efficiency The layout and organization of the tray should promote efficiency during the procedure. Instruments and supplies should be arranged in a logical order, making it easy for the healthcare provider to locate and use them without interruption.
- Standardization Standardization of minor procedure trays across a healthcare facility or within a specialty can help streamline processes, improve efficiency and reduce errors.
- Facility preference Healthcare facilities may have their own preferences and protocols when it comes to minor procedure trays. These preferences could be based on factors such as brand preference, cost considerations or specific requirements of the facility or healthcare providers.

## **OEM** and manufacturing location

- Medical Action Kits and trays are made in Ashville, N.C. Components are sourced domestically and internationally.
- LSL steel components are from Pakistan. Trays are manufactured and sterilized in the U.S.
- Higher quality grade stainless steel products are made in Germany/UK/Europe.
- Single-use products typically are made in Pakistan.

#### Raw materials

Raw materials depend on the components within the tray. Typically steel/stainless steel is included.

The lastest manufacturing insights are available here.

# **Regulatory and approvals**

In May 1997, the Food and Drug Administration (FDA) provided Convenience Kits Interim Regulatory Guidance that has a list of kits organized by medical specialty based on its database at the time. The guidance says, the "FDA intends to exercise its enforcement discretion, i.e. not require 510(k) clearance, for convenience kits of a type matching one of those included on the attached list, consisting of components that have been cleared through the 510(k) process, and where the assembler/manufacturer is able to reasonably conclude that any further processing of the kit and its components does not significantly affect the safety or effectiveness of any of its components."

#### **Non-awarded suppliers**

Non-awarded suppliers include Busse, Becton Dickinson, McKesson and Medtronic.

# **Logistics insights**

# Transportation/shipping

See additional freight update here.

#### **Product storage**

This can vary depending on factors such as sterility, packaging and sterilization method.

Storage can range from months to a few years. It is essential to regularly monitor the expiration dates on the packaging and discard any trays that have expired or show signs of compromised sterility.

# **Utilization insights**

### **Clinical contract support resources**

None

# **Building supply assurance**

#### Potential supply vulnerabilities

Global events and pandemics: Unforeseen events, such as global pandemics or natural disasters, can disrupt the supply chain for minor procedure trays. These events may lead to increased demand, production disruptions or restrictions on the movement of goods, affecting the availability of trays.

Scarcity: The manufacturing of minor procedure trays requires various raw materials, such as plastics, metals and sterile packaging materials. Shortages or disruptions in the supply chain of these raw materials can lead to delays or limitations in tray production.

Additional vulnerabilities: The manufacturing capacity of minor procedure trays may be limited by the number of production facilities, equipment availability and workforce capacity. If the demand for trays exceeds the manufacturing capacity, there may be delays in production and potential shortages.

#### **Conservation strategies**

- Standardization Standardize the contents of minor procedure trays across the facility or within specific departments. This
  helps streamline processes, reduce the number of different trays in use and optimize inventory management.
- Procedure-specific trays Evaluate the specific needs of different procedures and develop procedure-specific trays. By tailoring trays to the requirements of each procedure, unnecessary items can be eliminated, reducing waste and optimizing efficiency.
- Education and training Provide education and training to healthcare providers on proper tray utilization, including minimizing unnecessary waste, efficient instrument handling and appropriate tray disposal practices.
- Collaboration with suppliers Engage in collaborative discussions with suppliers to explore opportunities for waste reduction, tray customization and improved inventory management practices.

Because predicting the next supply shortage is impossible, it is important that healthcare providers not only adopt and implement care practices strategies to conserve critical products and supplies, but it is equally as important to sustain leading practices that will help ensure the availability of essential products post recovery and in the future. For example, some hospitals

have reported decreasing their intravenous solution use by as much as 50% in some care areas by continuing to adhere to the conservation strategies implemented during the recent shortages.

Additionally, with other products and services:

- Assess and identify all hospital services.
- Identify and list critical products, supplies, and resources required to sustain operation of those areas identified and ranked in the first step.
- Maintain the internal planning team document with accurate information. Review and update the document on a routine basis with current employee contact information. If a team member no longer works in the organization, identify the replacement and communicate the information to all stakeholders.
- Communicate practice changes and procedures frequently to staff and stakeholders.
- Hold regularly scheduled planning meetings in the absence of a supply chain shortage or event. This will help to ensure that
  identified processes and protocols remain relevant and any issues requiring revisions and/or updates are addressed in
  advance of a shortage or disaster.

If your organization has implemented conservation strategies for minor procedure trays, or any other category, share your information here. The information you share will be anonymous unless you grant Vizient permission to share.

#### Supply chain programs

#### **Diversity**

LSL Industries is a Vizient diversity supplier. Vizient's Supplier Diversity Program supports the development of minority-, woman-, disability-, LGBT- and veteran-owned business enterprises that meet high-quality standards. We also strive to work with suppliers who proactively seek strategic partnerships with diverse companies. For more information, click here.

#### **Impact Standardization**

Cardinal Health, LSL Industries and Medline participate in the Impact Specialty Care Standardization Program, which improves procurement processes on commonly purchased products and financially rewards standardization efforts while reducing product variation. Since 1996, members have earned more than \$1.5 billion in cash rebates through the programs. With 12 programs to choose from and built-in flexibility within each program, it's easy to gain additional value beyond price for your organization. For more information, click here.

#### **Novaplus**

Medical Action is a Vizient Novaplus supplier. Through Novaplus®, access to products goes deep with more than 15,000 individual line items – including numerous high-demand items. The brand encompasses a broad range of categories needed across the care continuum, such as: anesthesia, business products and services, diagnostic imaging, food, laboratory, medical, orthopedic, pediatric, pharmacy, respiratory and surgical. Today as the capabilities, expertise and purchasing power of Vizient grow, we offer expanded value so you unlock even more from your private-label purchasing. For more information, click here.

## **Planning for disruptions**

#### **Best practice strategies**

Vizient offers the following best practices to help members manage disruptions. These suggestions are available to help you gain insight on how the industry is managing supply challenges.

#### If your inventory is low

Vizient is committed to bringing hospitals, manufacturers, distributors and the industry together to talk about this issue and any long-term implications. We feel continued dialogue around the issue by experts – hospitals, manufacturers, distributors and industry – will be crucial to ultimately arriving at a solution to vexing issue. During critical supply periods, members should continue to order their normal levels of products in order to ensure continued availability for all institutions.

If you begin to experience a shortage:

- Evaluate your current supply.
- Contact your local supplier representative and report exactly how many days' supply you have left.
- If you are not getting a response from suppliers, contact Vizient so we can facilitate communication between member and supplier; provide whether you are ordering direct or through distribution (medical/surgical or pharmacy), and indicate supplier and distributor (if applicable) when you contact Vizient.
- We encourage you to continue the conversation within your organization, with your peers and with the manufacturers and distributors to identify ways to manage your ongoing needs.
- Submit inquiries to disasterresponse@vizientinc.com.

#### Expedite supply resolution

To expedite resolution for supply issues, contact your local supplier and provide the following information:

- The description and item number of the product that is experiencing a shortage
- Whether you are purchasing directly or through an Authorized Distributor
- Days' supply remaining in your inventory

#### If expanding your facility

We suggest members notify suppliers when expanding their facilities to assist in planning and anticipate increases in allocations. You should consider notifying your suppliers of at least three months ahead of the completion of your facility to ensure sufficient capacity.

## **Building supply assurance together**

Collaboration among suppliers, distributors, members and Vizient strengthens the assurance of supply for all stakeholders. Our wealth of experience, actionable data and predictive planning helps to strengthen supply assurance. Further, our work with stakeholders focuses on improving supply chain risk mitigation as we collaborate to enhance data, increase supply visibility and expand inventory access.

Four themes keep us centered and are the pillars of our supply chain assurance efforts: insights, access, enablement and advocacy. Learn more about our supply assurance strategy.

In the event of a supply disruption, Vizient will publish a product disruption brief to the Supply Assurance webpage. Curated by Vizient experts, these documents provide a summary of current conditions and strategies to manage product-level disruptions.

In addition to our disruption briefs, Vizient also compiles all known disruptions into the monthly Supply Update Executive Summary which tracks all supply chain disruptors, including current market challenges, category-specific product updates and recovering markets.

Whether a supply disruption is the result of a natural or human-made disaster, it is imperative that members are informed. The Vizient Disaster Preparedness webpage was developed to help providers meet supply chain needs before, during and after an event. The Supply Update section of the guide is updated on a frequent and routine basis with communication from all awarded suppliers that have manufacturing facilities in areas impacted by a disaster. Additionally, a status update list of those manufacturers whose operations have been affected, as well as a list of impacted product(s), will be maintained and updated as that information is received from supplier.

#### The importance of an internal planning team

Identifying an internal planning team is imperative to managing supply, mitigating risks and sustaining operations during a supply shortage. According to the Supply Chain Disaster Preparedness Manual developed by the Centers for Disease Control and Prevention (CDC), internal teams should consist of representatives from supply chain, purchasing, emergency management, each clinical/care delivery area, inventory staff, receiving and distribution staff. Relative to medication and solutions, Vizient member feedback indicated the pharmacy department as an integral member to the internal team, as clinical/pharmacy practice

changes may occur. Additional members may include the facilities safety manager, security, risk management, legal, marketing and communications, and public relations.

A simple internal team planning document will help to identify, contact and quickly convene relevant team members. See the sample below:

| Name | Title | Department/role | Phone | Email |
|------|-------|-----------------|-------|-------|
|      |       |                 |       |       |
|      |       |                 |       |       |
|      |       |                 |       |       |
|      |       |                 |       |       |
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Once an internal team is identified, additional considerations before beginning the development and implementation of a recovery plan include the following:

- The team's goals
- The responsibilities of each planning team member
- Other department/team members who may need to be involved
- Frequency of team meetings
- How the goal/mission be accomplished
- How information will be documented and communicated to the broader audience
- A current framework for success either within your facility or from a leading organization

#### Stakeholder communication

During supply chain product disruptions, it is vital that accurate and timely information is disseminated to internal and external stakeholders. The following actions should be considered in an effort to facilitate and ensure informed decisions:

- Designate the point person or persons who will be responsible for developing, disseminating and monitoring all communications coming from the internal planning team.
- The internal planning team should collaborate key messages/information to stakeholders, such as changes in policies and/or practice changes.
- Clearly communicate the roles and responsibilities of all staff based on the agreed upon recovery plan. If there are changes to the plan at any time, timely communication of those changes will help to increase risk mitigation and minimize interruption of patient care.
- Establish communication mechanisms for information exchange. Examples include but are not limited to regularly scheduled briefings and meetings, in-services, staff trainings, live/recorded webinars, memos and emails.
- Determine the frequency of reminders and updates regarding supply disruption status and anticipated resolution.
- Frequent updates and reminders after a supply disruption has been mitigated or eliminated help to ensure ongoing success and sustainability of best practices.

#### Supply management and logistics

A leading practice identified in managing recent shortages is a centralized management approach of impacted product codes. A key responsibility of the internal planning group is to identify all affected product codes and to determine the amount of supply on

hand, expected and any allocation protocols implemented by the supply source. Once the current product status is determined, the following actions are recommended:

- Update and maintain an accurate inventory list. Each care area that utilizes any product code on the inventory list should identify a point person to collect on hand and usage levels on an agreed upon frequency. That information should be reported back to the internal planning team. Inventory can either be managed by care delivery areas or in a centralized manner.
- Identify space in the facility to store, manage and distribute product. Designate authorized personnel responsible for maintaining the inventory (expiration dates temperature, ventilation, utilization, equipment maintenance and repair, etc.).
- Develop and seek approval for the inventory management protocol and communicate this information to all stakeholders.
- Update and maintain accurate purchase order and allocation protocols from the contracted supplier and your group purchasing organization (GPO).
- Update and maintain accurate emergency contact information for all suppliers as well as internal stakeholders. This process should be done at least every six months.
- Review the inventory management status on an agreed upon frequency with the internal planning group. Assess for barriers to its effectiveness, implement any changes necessary and communicate those changes to all stakeholders.

#### Planning for all levels of care and ancillary products

Feedback from lessons learned indicated the need to include all levels of care and ancillary products, if applicable, in the conservation plan. If your provider system has children's hospitals, ambulatory surgery centers, outpatient clinics and/or long-term care facilities, utilization and logistics of products and supplies must be incorporated into the plan. Additionally, it is vital that ancillary products are considered when contemplating allocations and purchase orders. For example, during the recent drugs and solutions shortages, as large volume solution bags went on back order, smaller volume bags, compounding products, and syringes also went on back order because of practice changes. Therefore, conservation planning should include actual and the additional ancillary products that may be required to sustain a clinical and/or operational practice change.



As the nation's largest member-driven health care performance improvement company, Vizient provides solutions and services that empower health care providers to deliver high-value care by aligning cost, quality and market performance. With analytics, advisory services and a robust sourcing portfolio, we help members improve patient outcomes and lower costs.