

Continuous Accreditation Compliance Service

Proactive improvements: continuous patient safety and regulatory compliance



What providers are saying:

“From an outcomes perspective, since Lifespan has been working with Vizient Accreditation Advisors, our survey outcomes have never been better.”

Cathy Duquette, Executive Vice President, Nursing Affairs
Lifespan Health System

“The Vizient consultant helped us prepare for Joint Commission this fall. We had a very successful survey with no serious findings. Vizient was a significant part of our preparation.”

Michael Easley, Administrative Director, Facilities, UnityPoint St. Luke’s Hospital

Stay up to date on all the happenings in the regulatory world and be prepared for your accreditation site visit

At times it can be difficult to navigate all of the changes that occur related to healthcare facility accreditation. You want to focus on delivering the highest quality care to your patients, but are challenged with meeting and sustaining regulatory compliance. Vizient is here to partner with you to ensure you are prepared at all times.

Vizient offers an expert review of your organization as well as networking and education opportunities to help your team understand accreditation requirements. The information shared through the Continuous Accreditation Compliance Service (CAC) combines member information with the regulatory source of truth – The Joint Commission (TJC), the Centers for Medicare & Medicaid Services (CMS), the Food and Drug Administration (FDA), Occupational Safety and Health Administration (OSHA), the Center for Disease Control (CDC), and others.

Access to accreditation advisors

Open access to Vizient accreditation consultants is one of the most valuable parts of this program. With the help of our team of experienced clinicians, life-safety engineers, as well as previous accreditation leaders and TJC surveyors, members receive the guidance needed to be survey ready at all times. They are also available for time-sensitive help during the actual survey.

Learn what surveyors are scoring

Vizient compiles member data from those surveyed, de-identifies the data and uses it to compile quarterly reports. This data provides valuable insight into what surveyors are scoring, and the quarterly requirement for improvement (RFI) report helps members look into areas they may not have considered to make sure they are survey ready.

Tracer questions from actual surveys

Vizient collects the surveyor questions from CAC members in order to share with other CAC participating members. This practice of sharing provides insight to your team on what surveyors are asking on each unit and during the sessions. Additionally, this information can be used to conduct your own tracers or review in staff meetings.

Most up-to-date information from peer organizations

During the monthly 'office hours' calls, members come together to hear from those recently surveyed who share successes, surprises, and challenges from their experiences. These meetings are one of the most popular services in the program because they provide members with the opportunity to ask questions, share best practices, and work with the Vizient accreditation advisors to share information pertinent to becoming survey ready.

Access to the latest news

Vizient publishes a monthly newsletter that compiles the latest information from accrediting and regulatory organizations and summarizes learnings from the monthly 'office hours' calls.

Quarterly TJC standards interpretation and CMS questions and answers

Vizient accumulates member questions that are submitted to TJC and CMS to provide clarity on accreditation requirements. The answers to these questions are shared with all participants enrolled in the service.

Networking through the Vizient Community

Program members have the ability to access Vizient CAC Community, an online collaboration platform that delivers peer engagement opportunities in a secured and trusted venue that provides flexibility for you to access resources in your own time and according to your needs. Members can share ideas, learn together and consume content from peers as well as Vizient subject matter experts.

Additional Accreditation Consulting Services Available

Mock survey assessment

Our team of accreditation advisors is comprised of experienced clinicians and life-safety surveyors who can share leading practices and solutions to specifically address your problematic issues. An annual visit from our team enables you to strategically and proactively plan and execute your solutions versus reactively and urgently following a survey.

Customized options are also available such as a mid-cycle deep dive assessment, a pre accreditation follow up survey (AFS) review as well as focused surveys for behavioral health, infection prevention, dialysis, and disease specific certification reviews.

Survey management

Using their combined experience of being Joint Commission surveyors and accreditation leaders from large health systems, our accreditation experts created a survey management infrastructure that can be tailored to your organization aiding in ensuring your survey success.

Specifically geared towards members with a new accreditation team, this two-day program entails our advisors coming on-site to evaluate current state and provide tools and guidelines to create or strengthen member survey infrastructure. Additionally, they train surveyor scribes and escorts on their roles.

Mentoring service

Vizient offers an accreditation advisor to educate and coach new accreditation professionals in their home environment. The program provides education and support to the person in their new role as well as assisting in maintaining organizational survey readiness.

New construction pre-survey assessment

A Vizient assessment prior to your initial building survey can facilitate accreditation on the first visit.



Contact us for more information on how Vizient can help with your accreditation preparation needs at diana.scott@vizientinc.com.

As the nation's largest member-driven health care performance improvement company, Vizient provides solutions and services that empower health care providers to deliver high-value care by aligning cost, quality and market performance. With analytics, advisory services and a robust sourcing portfolio, we help members improve patient outcomes and lower costs.