

PRODUCT DISRUPTION BRIEF

Masimo cyberattack (May 20)

Masimo, a manufacturer of patient monitoring devices, filed a Form 8-K with the U.S. Securities and Exchange Commission (SEC) on Tuesday to alert investors about a cyberattack that has affected its manufacturing facilities. Masimo said some of its manufacturing facilities have been operating at less than normal levels since the attack, which is affecting the company's ability to process, fulfill, and ship customer orders¹

Current conditions

As of May 20, Masimo reports 'all clear' and operations have resumed as normal. Customers may experience shipping delays but no SKUs are on backorder. For immediate needs please reach out to Courtney Jones (courtney.jones@vizientinc.com).

The cyberattack affected Masimo's on-premises IT systems, including its company website and several computer systems. Masimo isolated the impacted systems and is working with third-party cybersecurity experts and law enforcement to investigate and recover. Currently, Masimo's cloud-based systems do not appear to have been impacted. The full scope of the attack is still under investigation, and it is not yet known whether any sensitive data was compromised.

Masimo communicates that there may be some shipping delays, but they do not anticipate backorders currently and recovery is imminent.

¹Patient Monitoring Device Manufacturer Recovering from Cyberattack

Additional resources

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