



Making healthcare better, together

Corporate Responsibility FY 2024



EXECUTIVE SUMMARY

We work with leading providers to solve the toughest challenges facing healthcare, together.

We help our clients achieve their goals for strategic growth, operational and clinical excellence and financial sustainability. With proven, scalable solutions that are expert-led, data and technology enabled, and that leverage scale and reach, we help our clients deliver on their missions to provide high-value patient care.

Our corporate responsibility centers on people, the places we live and the planet we all share. Vizient has a responsibility to model leading practices within our own organization. But we have an even greater opportunity to leverage our unique market position to motivate the entire healthcare sector toward sustainability and transparency.



People

Healthcare is about people. Everyone—no matter who you are or where you live—deserves the same opportunity to live a whole and healthy life. That's why it's our responsibility to promote health for all.



Places

Where we live matters. It impacts our ability to access food, healthcare, education and economic opportunity—as well as our exposure and resilience to crises. That's why it's our responsibility to invest in communities and improve local resilience.



Planet

Our health depends on the health of the planet. From toxic chemicals in drinking water to lethal rising temperatures, the environment shapes health outcomes. But as a sector, we can make healthier choices. That's why it's our duty to empower decarbonization and protect finite natural resources.

Data and resources

- [Vizient FY 2024 Corporate Responsibility Report](#)
- [Company snapshot](#)
- [Corporate responsibility strategy](#)
- [Advances in AI and strategic development](#)
- [GRI content index](#)
- [SASB disclosures](#)
- [TCFD disclosures](#)



To learn more, read the **full report**.

People

Healthcare is about people.

Promote health



Vizient takes a whole-person approach to employee benefits—while collaborating with clients to solve impossible challenges and advance quality care.

2024 HIGHLIGHTS

Increased parental leave to 16 weeks

starting on day one of employment, putting Vizient in the top 6% of employers

Helped clients avoid 1,196

admissions, 2,172 readmissions, 336,380 inpatient days—and save 1,995 lives—through performance improvement programs

Co-authored 98 publications in peer-reviewed journals and advanced health access research at six national meetings

Offered 500+ accredited client-education activities, valued at \$8M, with 26,928 continuing education credits awarded

Found significant care gaps

among behavioral health and breast cancer patients—and advocated for expanded services and coverage

Championed industry collaboration

on cell and gene therapy initiatives, including improving access to 250+ medications in development

Drive engagement



To be the best strategic partner to providers, Vizient needs every team member to feel valued, heard and empowered.

2024 HIGHLIGHTS

Received six national workplace

awards, including Fortune 100 Best Companies to Work For® and Forbes 2024 America's Best Midsize Employers

Offered eight employee-led, executive-sponsored organization-wide employee networks

Completed a total of 236,368

self-directed and instructor-led training hours—with an average of 53 hours of training and/or learning per employee

Provided McKinsey's Connected Leaders Academy training

to nearly 200 employees from early-career to senior executive levels

Provided Franklin Covey programs

96 mid-to-senior leaders and 93 team leaders with 91%+ effectiveness ratings

Earned industry recognition

for our human-centered generative AI strategy and rollout, with 100% of Vizient enterprise AI users completing training and assenting to our internal use policy

Places

Where we live **matters**.

Invest in communities



Vizient channels its resources to create jobs, boost prosperity, expand healthcare access and improve community health outcomes.

2024 HIGHLIGHTS

Supported 1,116 nonprofit

organizations through 2,883 employees volunteering 38,531 hours—averaging 13.4 hours per employee

Achieved a 64% employee volunteer

participation rate, including managers, placing Vizient in the top 10% of companies

Matched \$341,805 in contributions

to organizations chosen by employees

Volunteered 11,242 hours at 112

nonprofits across 48 communities on our annual companywide day of service

Awarded \$1,058,000 in grants

across 82 U.S. communities to address social drivers of health

Honored The Center for the Rights of Abused Children

with a \$50,000 grant through our annual humanitarian award—selected through employee nominations, committee review, and a companywide vote

Provided five paid days annually

for full-time employees to serve the causes and communities they care about most

Improve resilience



Vizient partners with providers, suppliers, industry and government to strengthen our resilience and ensure uninterrupted care.

2024 HIGHLIGHTS

Published the first-to-market

disruption report on Hurricane Helene within 72 hours, setting an industry benchmark, and contributed \$150,000 in disaster relief funds to 14,423 impacted people

Delivered 786 supply chain

disruption briefs to 12,872 healthcare workers and provided real-time updates to 1,000+ healthcare providers

Provided 921 healthcare organizations

with access to 877,000+ units of essential medications during supply constraints

Launched the Vizient Governance

Academy to help healthcare trustees and CEOs strategically balance disruption with care quality

Joined the inaugural cohort

of the Healthcare Industry Resilience Collaborative's Resiliency Badge pilot to benchmark supplier reliability

Developed the Vizient climate

resilience plan focused on strengthening operational, provider and community resilience

Participated in a first-of-its-kind

pharmaceutical emergency response exercise led by the Federal Emergency Management Agency

Planet

Our **health** depends on the health of the planet.

Empower decarbonization



As the advisor to nearly 70% of the country's healthcare organizations, Vizient is uniquely positioned to lead in industry decarbonization.

2024 HIGHLIGHTS

Activated a climate action plan

to advance Vizient on a strategic roadmap toward its net-zero emissions goal

Co-led the Collaborative for Healthcare Action to Reduce MedTech Emissions (CHARME), with 38 organizations from 280+ hospitals, 6,400 care sites and over \$1.1 trillion in annual revenue

Led the “Go Green” Healthcare Sustainability Performance Improvement Collaborative for 30 clients, achieving \$2.3 million in savings and increasing use of Vizient sustainable purchasing tools by 52.6% during the program

Launched Climate Performance Solutions to provide tailored sustainability and decarbonization tools and support to clients

Offered clients compliance guidance for state-level regulations including California and Massachusetts mandates

Recovered and donated 3,409 pounds of food from Vizient Connections Summit for an estimated value of \$240,000, resulting in landfill carbon avoidance of 0.85 MT CO₂e

Protect resources



Vizient is helping healthcare move beyond the ‘take-make-waste’ model and rethink how we dispose of, source, transport and use materials.

2024 HIGHLIGHTS

Collected 77 category-specific sustainable attributes from suppliers, covering 60% of the Vizient portfolio

Participated in the third Berlin Forum on Chemicals and Sustainability to advance implementation of the UN Global Framework on Chemicals

Helped launch guidelines for the Medical Equipment Proactive Alliance for Sustainable Healthcare, a global first in standardizing sustainability for diagnostic medical imaging

Achieved sustainability certification for our internal champion to reduce environmental impacts at 300+ Vizient-hosted events per year

Partnered with local bee experts to manage rooftop hives at our Chicago offices to attract local pollinator colonies

Donated 80 refurbished laptops to college-bound graduates—for a total of 530 donated laptops since 2018

Responsibly recycled 2,114 computers and 2,024 electronic components such as monitors, docking stations, hard drives and cables

To read the full Corporate Responsibility Report, visit vizientinc.com/about-us/corporate-responsibility.