

Proposal: Vizient Patient Safety Organization

Accelerating improvements in patient safety and healthcare quality

Join the Vizient PSO for best-in-class patient safety support.

- Serving **one-third** of all Academic Medical Centers (AMCs) in the United States
- Support in defining and operationalizing Patient Safety Evaluation System to create a safe environment for learning.
- One of the largest safety databases in the U.S. allows for identification of safety issues and rare events or trends earlier than possible in the largest health systems.
- Vizient's proprietary taxonomy and format expands on the AHRQ Common Format to provide a robust, common language for reporting and analyzing safety issues.
- Access to internationally recognized high reliability and health system management leaders, as well as leaders in clinical, supply chain, and accreditation/regulatory to support our members in improving patient safety, healthcare quality and outcomes.
- Extensive library of evidence-based and consensus driven resources available to support member learning and improvement.

Vizient PSO is a leader and innovator in improving patient safety, healthcare quality and outcomes

As a healthcare provider, you're committed to delivering the best and safest possible care for your patients. Through the Vizient® Patient Safety Organization (PSO), your organization can accelerate improvements in patient safety by collaborating with your peers and creating a safe workspace within your organization for your licensed providers to learn and improve care. By participating in an AHRQ-listed PSO, your organization meets the ACA requirement for hospitals with greater than 50 beds to have a Patient Safety Evaluation System.

Vizient PSO benefit overview

Monthly topical webinar series offering continuing education credit for physicians, pharmacists and nurses. Topics on high-risk or problem-prone aspects of care identified through patient safety work product and member input.

High reliability and culture of safety education series every other month. Internationally recognized high reliability experts with a deep focus on leadership and culture change present their high reliability framework.

Peer collaboration to accelerate improvement.

- Subject matter expert, safety and medical leader, and legal/operational collaboration opportunities.
- Program director-facilitated in-depth deliberation and analysis, and recommendations on prevalent safety issues.
- Monthly review of high harm focus areas and proactive risk mitigation.
- 24/7 access to Vizient PSO resources and member collaboration and expertise on the Vizient Community platform.

Individualized, evidence-based recommendations and coaching. PSO program director serves as a safety coach and provides annual individualized feedback reports with evidence-based and consensus-driven recommendations.

Analytic support. Your data will be aggregated with information from other organizations that not only enables the PSO to detect patterns and trends not visible in smaller numbers of organizations or smaller health systems, but also uncovers serious and rare events earlier.

Federal privilege and confidentiality protections for patient safety work product (PSWP) reported to Vizient PSO. Vizient PSO works with leading patient safety act attorneys to help members understand the Patient Safety Act, its protections, care law and how to best use it to create a culture of learning and accountability.

Specific offerings

Solutions tailored to your organization

- Annual individualized feedback report with comparative data and evidence-based recommendations
- Expertise in working with many different software vendors
- Dedicated patient safety coach

Peer collaboration and communication

- Colleague Connections
- Topical focused advisory teams
- Safe tables
- Two in-person meetings annually
- Community platform for member collaboration
- Topical Safety webinars based on high-risk or problem-prone areas
- High reliability organization (HRO) and safety culture education
- Leading practice library
- Checklists, safety alerts, tool kits accessed via our Vizient PSO website
- Peer-reviewed posters, publications and paper

2025 Vizient Patient Safety Organization (PSO) Calendar

Month	*HRO & Safety Education Webinars	*Topical Safety Webinars	PSO operations	2025 Focus Areas	Other PSO collaborative meetings and information
	*Continuing education is provided for nurses, physicians and pharmacists				
January		January 21: Aligning Care with "What Matters Most": AI and the Age-Friendly Hospital Measure Register Here			All webinars start at 1:00pm Central Time unless otherwise noted.
February	February 12: Addressing Cultural Barriers to Activating a Rapid Response Register Here		February 18: Orientation Please contact PSO@vizientinc.com for invite	<ul style="list-style-type: none"> ❖ Age-Friendly Hospitals ❖ Safety structural measures ❖ Eliciting goals of care ❖ Infrastructure required for optimal ED outcomes ❖ Access to care ❖ Failure to rescue ❖ Delays in implementation of key guidelines, e.g. sepsis, meningitis, stroke, appendicitis, cancer, pulmonary embolism ❖ Appropriate telemetry <p>Colleague Connections</p> <ul style="list-style-type: none"> ❖ Topical Colleague Connections ❖ Safety and Medical Leaders ❖ Clinical Risk Networking ❖ Applying the Patient Safety Act <p>In-Person Meeting</p> <ul style="list-style-type: none"> ❖ Spring Semi-Annual In-Person Meeting, April 9-11 ❖ PSO Fall Semi-Annual In-Person Meeting 	Topical Colleague Connections <i>Thursday 2:00pm-3:00pm 2x per month.</i> The meeting provides an opportunity for members to collaborate on and increase awareness of safety issues, and to ask peers about their processes, practices, and P&Ps. To join, contact the PSO Inbox .
March		March 18: From Concept to Certification: Implementing an Age-Friendly ED Register Here	March 5: Power Learning Please contact PSO@vizientinc.com for invite		Applying the Patient Safety Act: <i>Friday 3:00pm – 4:00pm 1x per month.</i> These monthly meetings are an opportunity for members to hear a variety of legal interpretations related to common PSA questions and share their point of view.
April	April 23: Using Culture of Safety survey results to create a safety learning culture Register Here	April 2: Improving Safety with Better Provider-Radiologist Communication Register Here April 9-11 PSO Semi-Annual In-Person Meeting	April 15: Orientation Please contact PSO@vizientinc.com for invite		PSO Power Learning: The purpose of the Power Learning webinars is to share key learnings from our colleague connections, expert advisory calls, data analysis, and research; provide PSO updates; and seek member input. Please have at least one representative attend from your organization.
May		May 7: Emergency Medicine for an Aging Population: Implementing Age-Friendly Principles Register Here	May 14: Case Law Update Register Here		PSO Orientation: This session provides information on the Patient Safety Act, working with a PSO, and the steps your organization needs to take in defining your PSES.
June	June 11: Equitable care through continuous performance improvement Register Here	June 25: Early recognition and intervention for clinical deterioration Register Here			Contact Information PI Program Manager Jessie Blackwell (312) 775-4234 PI Program Manager Daniele Kleberg (847) 779-5525 Program Directors Kathryn Merkeley (214) 574-3301 Tammy Williams (312) 775-4380 Associate Vice President, Safety Ellen Flynn (312) 775-4294
July			July 9: Power Learning Please contact PSO@vizientinc.com for invite		
August	August 13: Equitable partnerships between patients, families, and their caregivers Register Here	August 27: Inpatient Fall Prevention - (Fall Tips plus 4 Ms) Register Here	August 6: Case Law Update Register Here		
September	September 24: A Fair and Just Culture Register Here	September 10: Ambulatory Fall Prevention Register Here September 15-18 Vizient Fall Summit	September 4: Orientation Please contact PSO@vizientinc.com for invite		
October	October 1: Mutual Respect and Teamwork in Patient Transitions Register Here		October 22: Case Law Update Register Here		
November	November 12: Implementing high reliability practices to continually improve performance Register Here	November 5: Antimicrobial Stewardship Register Here			
December			December 4: Power Learning Please contact PSO@vizientinc.com for invite		