

Vizient Patient Safety Organization

Accelerating improvements in patient safety and healthcare quality

Join the Vizient PSO for best-in-class patient safety support.

- Serving one-third of all Academic Medical Centers (AMCs) in the United States
- Support in defining and operationalizing Patient Safety Evaluation System to create a safe environment for learning.
- One of the largest safety databases in the U.S. allows for identification of safety issues and rare events or trends earlier than possible in the largest health systems.
- Vizient's proprietary taxonomy and format expands on the AHRQ Common Format to provide a robust, common language for reporting and analyzing safety issues.
- Access to internationally recognized high reliability and health system management leaders, as well as leaders in clinical, supply chain, and accreditation/regulatory to support our members in improving patient safety, healthcare quality and outcomes.
- Extensive library of evidencebased and consensus driven resources available to support member learning and improvement.

Vizient PSO is a leader and innovator in improving patient safety, healthcare quality and outcomes

As a healthcare provider, you're committed to delivering the best and safest possible care for your patients. Through the Vizient® Patient Safety Organization (PSO), your organization can accelerate improvements in patient safety by collaborating with your peers and creating a safe workspace within your organization for your licensed providers to learn and improve care. By participating in an AHRQ-listed PSO, your organization meets the ACA requirement for hospitals with greater than 50 beds to have a Patient Safety Evaluation System.

Vizient PSO benefit overview

Monthly topical webinar series offering continuing education credit for physicians, pharmacists and nurses. Topics on high-risk or problem-prone aspects of care identified through patient safety work product and member input.

High reliability and culture of safety education series every other month. Internationally recognized high reliability experts with a deep focus on leadership and culture change present their high reliability framework.

Peer collaboration to accelerate improvement.

- Subject matter expert, safety and medical leader, and legal/operational collaboration opportunities.
- Program director-facilitated in-depth deliberation and analysis, and recommendations on prevalent safety issues.
- Monthly review of high harm focus areas and proactive risk mitigation.
- 24/7 access to Vizient PSO resources and member collaboration and expertise on the Vizient Community platform.

Individualized, evidence-based recommendations and coaching. PSO program director serves as a safety coach and provides annual individualized feedback reports with evidence-based and consensus-driven recommendations.

Analytic support. Your data will be aggregated with information from other organizations that not only enables the PSO to detect patterns and trends not visible in smaller numbers of organizations or smaller health systems, but also uncovers serious and rare events earlier.

Federal privilege and confidentiality protections for patient safety work product (PSWP) reported to Vizient PSO. Vizient PSO works with leading patient safety act attorneys to help members understand the Patient Safety Act, its protections, care law and how to best use it to create a culture of learning and accountability.

Specific offerings

Solutions tailored to your organization

- Annual individualized feedback report with comparative data and evidence-based recommendations
- Expertise in working with many different software vendors
- Dedicated patient safety coach

Peer collaboration and communication

- Colleague Connections
- Topical focused advisory teams
- Safe tables
- Two in-person meetings annually
- Community platform for member collaboration
- Topical Safety webinars based on high-risk or problem-prone areas
- High reliability organization (HRO) and safety culture education
- Leading practice library
- Checklists, safety alerts, tool kits accessed via our Vizient PSO website
- Peer-reviewed posters, publications and papers

2024 Vizient Patient Safety Organization (PSO) Calendar

HRO Webinars	Topical Safety Webinars	Operations Webinars
Faculty: Vizient Safe and Reliable	February 14: Improving ED Capacity	PSO Orientation: Ongoing
February 28: Building the foundations for high reliability	March 13: Timely response to clinical deterioration	PSO Power Learning: January 24, June 26, September 25
April 10: Creating a healthy culture	March 20: Purposeful rounding to improve outcomes	Case Law Update: May 14, October 23
June 19: Harnessing Knowledge August 21: Building learning systems	April 24: Safety event reporting	Upcoming Topical Colleague Connections
October 16: Transforming leadership	May 9-10: PSO Semi-annual In-person Spring Meeting (Chicago)	January 11: 2024 National Patient Safety Awareness Week activities:
November 13 : Leading a high reliability organization in practice: Moving from concept to reality	June 12: The role of urgent care along the care continuum August 28: Safe procedural sedation	2:30 – 3:30pm CST January 25: Peer Review 2:30 – 3:30pm CST
Colleague Connections	September: PSO Semi-annual In- person Meeting at Summit- (Las Vegas)	February 8: Substance Use Withdrawal Management 2:30 – 3:30pm CST
Topical Colleague Connection : Twice a month on Thursdays from 2:30 – 3:30pm CST	October 30: Improving access to primary care	February 22: Measuring and Improving the Culture of Safety 2:30 – 3:30pm CST
Safety and Medical Leaders: 3 rd Thursday of the month from 11am – 12pm CST		March 14: Preventing Pressure Injuries: 2:30 – 3:30pm CST
Applying the Patient Safety Act: 1st Friday of the month from 3 – 4pm CST		March 28: EHR Safety Issues: 2:30 – 3:30pm CST



To learn more, please contact our team of patient safety professionals at patientsafety @vizientinc.com.