

# Vizient Patient Safety Organization

Accelerating improvements in patient safety and health care quality

## Join the Vizient PSO for best-in-class patient safety support.

- Support in defining and operationalizing Patient Safety Evaluation System to create a safe environment for learning.
- One of the largest safety databases in the U.S. allows for identification of safety issues and rare events or trends earlier than possible in the largest health systems.
- Vizient's proprietary taxonomy and format expands on the AHRQ Common Format to provide a robust, common language for reporting and analyzing safety issues.
- Access to clinical, supply chain, accreditation/regulatory, high reliability and health system management experts across Vizient to support our members in improving patient safety, health care quality and outcomes.
- Extensive library of evidence-based and consensus driven resources available to support member learning and improvement.

## Vizient PSO is a leader and innovator in improving patient safety, health care quality and outcomes

As a health care provider, you're committed to delivering the best and safest possible care for your patients. Through the Vizient® Patient Safety Organization (PSO), your organization can accelerate improvements in patient safety by collaborating with your peers and creating a safe workspace within your organization for your licensed providers to learn and improve care.

By participating in an AHRQ-listed PSO, your organization meets the ACA requirement for hospitals with greater than 50 beds to have a Patient Safety Evaluation System and meets the CMS Radiation Oncology PSO requirement.

### Vizient PSO benefit overview

**Monthly topical webinar series offering continuing education credit for physicians, pharmacists and nurses.** Topics on high-risk or problem-prone aspects of care identified through patient safety work product and member input.

**High reliability and culture of safety education series every other month.** National experts share leading practices.

**Quarterly comparative data.** Contextually non-identifiable aggregate data to compare performance.

**Multidimensional analytic tool.** Robust and dynamic reporting tool for data visualization and analysis.

**Peer collaboration to accelerate improvement.** Safety huddles, safe tables, and leading practice advisory projects.

**Dedicated PSO program directors.** PSO program director serves as a safety coach and provides annual individualized feedback reports with comparative data and evidence-based and consensus-driven recommendations.

**Analytic support.** Your data will be aggregated with information from other organizations that not only enables the PSO to detect patterns and trends not visible in smaller numbers of organizations or smaller health systems, but also uncovers serious and rare events earlier.

**Federal privilege and confidentiality protections for patient safety work product (PSWP) reported to Vizient PSO.** Vizient PSO works with leading patient safety act attorneys to help members understand the Patient Safety Act, its protections, care law and how to best use it to create a culture of learning and accountability.

## Specific offerings

### Solutions tailored to your organization

- Annual individualized feedback report with comparative data and evidence-based recommendations
- Quarterly comparative data report
- Multidimensional analytic tool access
- Expertise in working with many different software vendors
- Dedicated patient safety coach

### Analytic support

Easy-to-use intuitive multi-dimensional analytic tool to help members visualize data sent to the PSO.

### Peer collaboration and communication

- Colleague Connections
- Topical focused advisory teams
- Safe tables
- Two in-person meetings annually
- Listservers
- Topical webinars based on high-risk or problem-prone areas
- High reliability organization (HRO) and safety culture education
- Leading practice library
- Checklists, safety alerts, tool kits accessed via our Vizient PSO website
- Peer-reviewed posters, publications and papers

## Vizient Patient Safety Organization (PSO) Calendar of Events

The Vizient PSO offers ongoing opportunities for patient safety education and peer collaboration. [View the full calendar.](#)

Month	*HRO & Safety Education Webinars	*Topical Safety Webinars	PSO operations	Potential leading practice advisory projects and workshops	Other PSO collaborative meetings and information
	*Continuing education is provided for nurses, physicians and pharmacists				
January			January 11: <b>PSO Orientation</b>	<p><b>Project Advisory Group Topics</b></p> <ul style="list-style-type: none"> <li>❖ Creating an environment of safety in healthcare organizations to prevent workplace violence</li> <li>❖ Early recognition and response to clinical deterioration</li> <li>❖ Using event reports to improve to improve culture of safety, learning and accountability</li> <li>❖ Appropriate indications and oversight of emergent medication orders</li> <li>❖ Preventing harm in perinatal care</li> <li>❖ TBD: National Patient Safety Imperatives</li> </ul> <p><b>Colleague Connections</b></p> <ul style="list-style-type: none"> <li>❖ Topical Colleague Connections</li> <li>❖ Safety and Medical Leader</li> <li>❖ Radiation Oncology meeting and listserv</li> <li>❖ Cancer Centers meeting and listserv</li> <li>❖ Applying the Patient Safety Act</li> </ul>	<p><b>All webinars start at 1:00pm Central Time unless otherwise noted.</b></p> <p><b>Topical Colleague Connections</b> Thursday 2:30pm-3:30pm 2x per month The meeting provides an opportunity for members to collaborate on and increase awareness of safety issues, and to ask peers about their processes, practices, and P&amp;Ps.</p> <p><b>Safe Tables:</b> The meeting provides an opportunity for member collaboration around specific safety topics and occurs in a Privileged &amp; Confidential learning space under the Patient Safety Act. Attendees must sign the <u>confidentiality and disclosure agreement</u> which is valid for 3 years and return to Daniele Klebern.</p> <p><b>PSO Power Learning:</b> The purpose of the Power Learning webinars is to share key learnings from our colleague connections, expert advisory calls, data analysis, and research; provide PSO updates; and seek member input. Please have at least one representative attend from your organization.</p> <p><b>PSO orientation:</b> This session provides information on the Patient Safety Act, working with a PSO, and the steps your organization needs to take in defining your PSES.</p> <p><b>Contact Information</b> PI Program Manager Jessie Blackwell (312) 775-4234 PI Program Manager Daniele Klebern (847) 779-5525 Program Directors Christina Driskill (214) 574-3826 Kathryn Merkeley (214) 574-3301 Tammy Williams (312) 775-4380 Associate Vice President, Safety Ellen Flynn (312) 775-4294</p>
February	February 22: <b>Building capabilities for coping with and recovering from adverse events to improve patient safety outcomes</b>	February 16: <b>Identification, evaluation and learning from inpatient diagnostic errors</b>	February 21: <b>PSO Power Learning</b>		
March		March 8: <b>Managing Drug Shortages</b>	March 14: <b>PSO Orientation</b>		
April	April 18: <b>Redesigning work to support safe practices and critical thinking</b>	April 12: <b>Preventing "wrong" surgery events</b>			
May		May 1-3: <b>PSO Semi-annual In-person Spring Meeting (Chicago)</b>	May 17: <b>PSO Orientation</b>		
June	June 20: <b>Conducting an effective cause analysis</b>	June 14: <b>Prevention of high harm maternal events</b>	June 19: <b>Case Law Update (2pm)</b> June 13: <b>Power Learning</b>		
July		July 12: <b>Proactive approach to ensure Incidental finding management across the continuum of care</b>	July 18: <b>PSO Orientation</b>		
August	August 15: <b>Patients, family, and caregiver partnership to improve outcomes within a learning system</b>				
September		PSO Semi-annual In-person Meeting at Summit- (Las Vegas) September 13: <b>Early identification and response to clinical deterioration</b>	September 12: <b>PSO Orientation</b>		
October	October 17: <b>Improving outcomes from RCA by including involved staff and seeking external expertise when necessary</b>	October 11: <b>Creating an environment of safety in healthcare organizations to prevent workplace violence</b>	October 10: <b>Case Law Update</b> October 4: <b>Power Learning</b>		
November	November 14: <b>PSO privilege and confidentiality protections to support a Just culture</b>	November 8: <b>Intentional rounding to improve outcomes</b>	November 1: <b>PSO Orientation</b>		
December					



To learn more, please contact our team of patient safety professionals at [patientsafety@vizientinc.com](mailto:patientsafety@vizientinc.com).