

## PRODUCT DISRUPTION BRIEF

# Cardinal custom procedure trays (MS9661) (updated April 9)

**Cardinal Health is experiencing manufacturing delays on select Presource® kits driven predominately by component shortages and allocation constraints. Kits containing Non-Sterile Codman® Patties and Strips are particularly impacted**

## Current conditions

Cardinal Health is experiencing short-term manufacturing delays on select Presource® kits. These delays are primarily due to component shortages caused by supplier manufacturing equipment maintenance and supplier allocation constraints. Kits containing Codman® Patties and Strips are particularly impacted.

## Mitigation strategy

Supply constraints are expected to ease in **spring 2025**, with **full recovery across all trays/kits anticipated in summer 2025**. Cardinal Health has implemented the following strategies to mitigate delays and strengthen supply availability:

- Increased substitute component inventory
- Prioritized shipment of outbound finished kits after sterilization
- Expanded working hours in manufacturing facilities
- Dedicated select production lines to address critical kits exclusively

## Component Resiliency Strategy

Presource®, the kitting division of Cardinal Health, has developed a component resiliency strategy to risk-rank all components based on clinical impact, substitute product availability, and supply reliability. This strategy includes dual sourcing, safety stock, and in-house manufacturing efforts to ensure key component availability during disruptions.

## Component Substitution and Approval Process

Cardinal Health requires **customer approval** prior to incorporating any alternatives that differ in clinical practice. To streamline this process, customers are encouraged to utilize the “**pre-approval**” feature in the **Presource® Pack Manager™ mobile app**, which allows advance approval for potential substitutions and helps reduce future disruptions.

**For questions, please reach out to your Presource® sales representative or call 800-964-5227**

## Additional resources

Supply assurance webpage; Vizient Newsroom



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To learn more, please contact:  
Hadeer Fati, Sr. Category Mgr.,  
[hadeer.fati@vizientinc.com](mailto:hadeer.fati@vizientinc.com).

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