

ARTTS User Guide

November 2025



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Introduction

Purpose of ARTTS

We developed the Admin Fee, Rebate, and Transaction Tracking System (ARTTS) in response to feedback from suppliers and internal users to streamline reporting and improve efficiency.

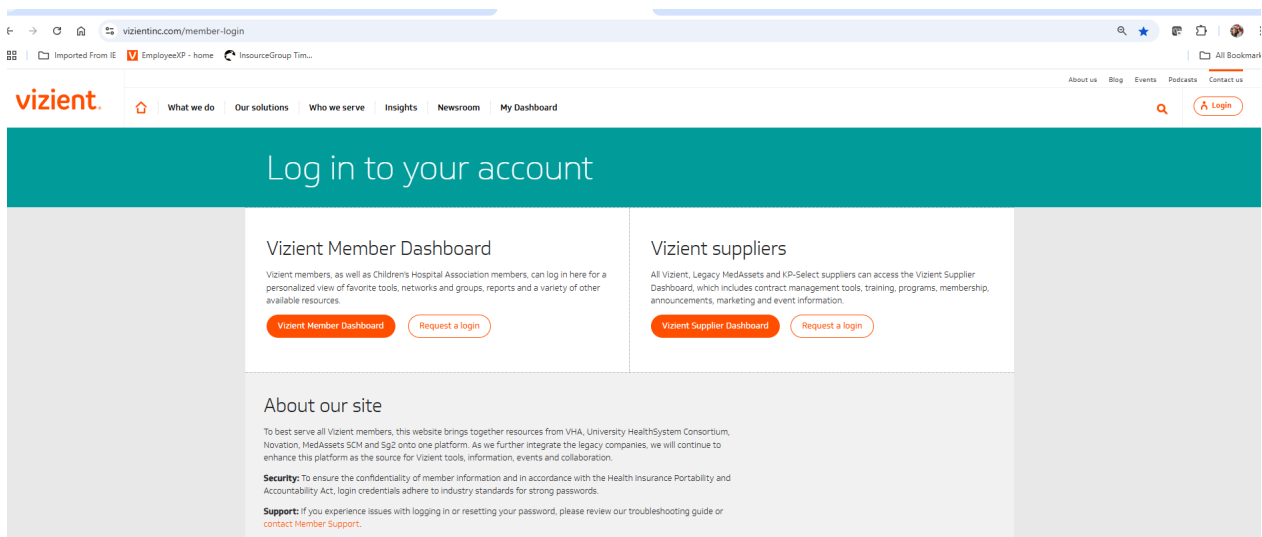
Key benefits of ARTTS include:

- Detecting sales reported for terminated or ineligible providers
- Flagging sales reported outside of valid contract dates
- Enabling users to map their reports directly to the Vizient template
- Providing enhanced error handling for both report uploads and member validation
- Delivering faster, more reliable reporting compared to traditional email submissions

Getting Started

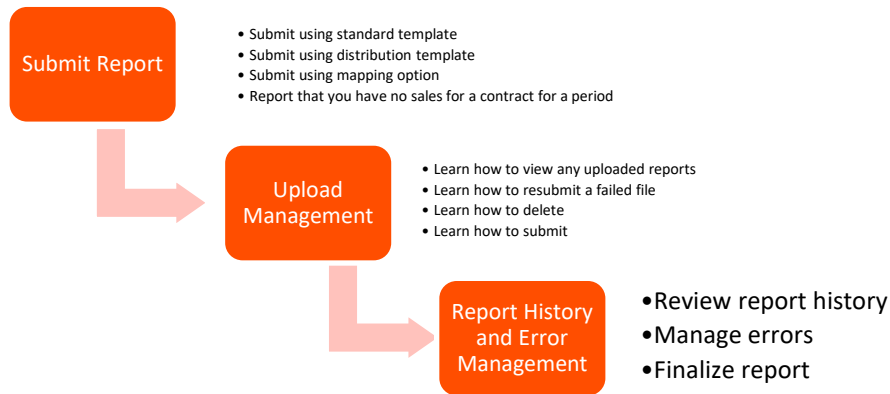
System Access and Login

Access to the **ARTTS system** is included with your access to the **Vizient Supplier Dashboard**. To request access, go to the **login page** on Vizientinc.com and select **Request a Login**.



You'll need your contract ID, contract name or NDC number, and the contract start date to request access. If you're replacing a former employee, you can ask for that user's access to be removed during this request. Access will be fully activated within one to two business days after you receive your User ID.

Process Overview



Landing Page

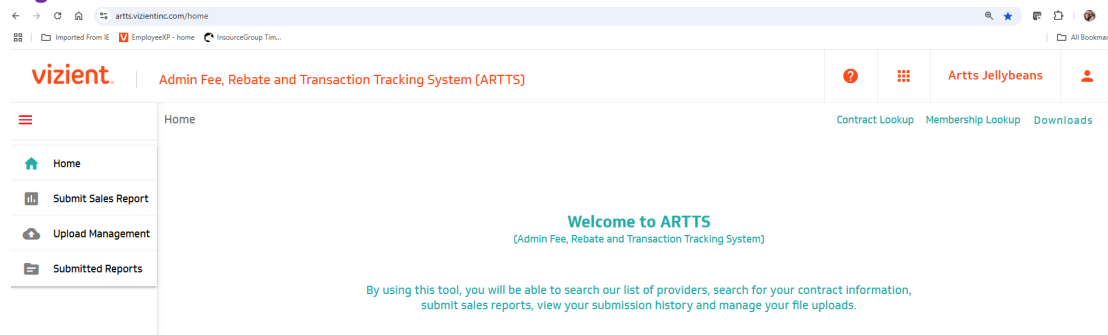
The waffle icon in the top-right corner of the home page provides quick links to the Vizient Supplier Dashboard and other helpful resources. See Figure 1.

In the top-left corner, you'll see a menu icon with three orange bars. Click this icon to show or hide the menu names and maximize your workspace for viewing data.

The home page includes three main menu options:

1. Submit Sales Report – Upload your sales and zero-sales reports.
2. Upload Management – Verify that your file was uploaded successfully.
3. Submitted Reports – Review and correct data errors before submitting to Vizient.
- 4.

Figure 1



Submitting Reports

There are four main ways of loading your reporting

- Using the **standard template**
- Using the **custom upload** option
- Using the **distribution template**
- Reporting that you have **no sales**

Standard Template

The **standard template** was updated with the launch of ARTTS to include additional fields. If your contract does not include Novaplus® or Preferred Pediatric marketing fees, you can continue using the previous template — it remains compatible with ARTTS.

The new template supports the Health Industry Number (HIN) as an accepted identifier and allows submission of bill-to information. This added detail can help clarify relationships in reported sales when they are uncertain.

Although all fields are technically required, we understand that some may not apply to every supplier. Please complete all fields that are relevant and available to your organization.

You are not required to populate all five identifiers. While the Ship-to Member ID (MID) is preferred, you may instead use one of the following industry-standard identifiers if available in your system:

- Global Location Number (GLN)
- DEA Number
- Health Industry Number (HIN)

You may also continue using the Label Identification Code (LIC) if your system is already cross-referenced with it. However, this legacy Vizient identifier is being phased out — new records will populate the Member ID in the LIC field instead.

Reporting License Fees and Preferred Pediatric Program Fees

If your contract includes **Novaplus license fees** or **Preferred Pediatric Program (PPP) fees**, these must be reported separately from administrative fees.

Most Novaplus and PPP contracts include **reporting sub-agreements** identified as follows

- Ending with “N” – for Novaplus license fees
- Ending with “K” – for Preferred Pediatric Program fees

Note: Some exceptions may apply

	A	D	G	J	K	N	P	Q	R	S	Y	AK	AL
	Contract ID	Ship-to Member ID	Ship-to Provider Name	Ship-to City	Ship-to State	Invoice Date	Unit Price	Net Sale	Administrative or Transaction Fees Paid	Total Fee Percentag	Supplier Product Description	License Fee	Program Fee
8	MS9999K	1286	Baptist Health Medical Center - Little Rock	Little Rock	AR	1/1/2025	500.00	1,500.00	45.00	5%	PPP Kids Cola Jelly Beans		30
9	MS9999N	1286	Baptist Health Medical Center - Little Rock	Little Rock	AR	1/1/2025	500.00	1,500.00	45.00	6%	Novaplus Cola Jelly Beans	45	
10	MS9999	1286	Baptist Health Medical Center - Little Rock	Little Rock	AR	1/1/2025	500.00	1,500.00	45.00	3%	Mango Jelly Beans		

Note: the percentages are used for illustrative purposes only; please refer to your agreement your agreement’s percentages. In this example:

- The Novaplus contract includes 3% administrative fees and 3% license fees for a total of 6% in fees.
- The PPP agreement includes 3% administrative fees and 2% PPP fees for a total of 5% fees.

Enter the fees in the **standard reporting template** as follows:

- Column S: Total fee percentage combination of all fees
- Column R: Administrative fee calculation
- Column AK: License fee (Novaplus) calculation
- Column AL: PPP fee calculation

If you wish to calculate fee percentages automatically, you may use any of the **placeholder columns** at the end of the template to place the individual fee percentages.

For any **Novaplus or PPP product**, ensure that:

- Sales, administrative fees, and license/PPP fees are reported on the same row under the respective sub-agreement.
- No sales are duplicated between sub-agreements.
- All sales and fees are reported on the correct sub-agreement.

Note: Some newer agreements will require you to report PPP fees as license fees.

Reporting aptitude Novaplus Fees

For aptitude Novaplus agreements, we handle reporting differently. For aptitude, you should load all the sales on the main aptitude agreement, and ONLY the Novaplus fees on the Novaplus sub-agreement, avoiding duplication of the sales.

	A	D	G	J	K	N	P	Q	R	S	Y	AK	AL
	Contract ID	Ship-to Member ID	Ship-to Provider Name	Ship-to City	Ship-to State	Invoice Date	Unit Price	Net Sale	Administrative or Transaction Fees Paid	Total Fee Percentag	Supplier Product Description	License Fee	Program Fee
224	12345678	1286	Baptist Health Medical Center - Little Rock	Little Rock	AR	1/1/2025	500.00	1,500.00	18.75	1.25%	Novaplus Cola Jelly Beans		
225	2345678N	1286	Baptist Health Medical Center - Little Rock	Little Rock	AR	1/1/2025	500.00			1.00%	Novaplus Cola Jelly Beans	15.00	

Note: that Vizient has an 8-character limitation on contract IDs. To account for that limitation, any 8-character Novaplus sub-agreement will drop the first digit before adding the sub-agreement digit. If your contract ID has less than 8 characters, please add the N to the end of the contract ID without dropping any leading characters.

Loading Using the Standard Template

Most suppliers and service providers use the standard template available on the Supplier Dashboard.

To upload your file:

- Open the Submit Sales Report menu. See Figure 2
- Select the Vizient Standard Upload option — you can upload up to five files at a time.
- Your email address is filled in automatically, but you may add up to five additional recipients by clicking the + Add additional email icon.
- Optionally, add notes to your upload.
- If your workbook contains multiple worksheets, you'll be prompted to select the worksheet you want to upload.

Figure 2

vizient | Admin Fee, Rebate and Transaction Tracking System (ARTTS)

Home > Submit Sales Reports

Submit Sales Reports

Complete the following to upload sales reports. An asterisk "*" denotes required field.

Submit Sales Reports Report Zero Sales

Template Type

- Vizient Standard Upload (for suppliers and service providers only)
- Custom Upload
- Distributor Upload (for distributors only)

Upload Files

Choose or drop up to 5 files for upload

Add File/Files
or drop files to upload

File Name	Sheet Name	Notes
Janets Jellybeans...	Line Item Detail	This is SYSCO Reporting

Confirmation emails will be sent to artts_jellybeans@artstest.com. Add additional email addresses below

Additional options

ARTTS@vizientinc.com

Add additional email (optional)

Reset Continue

Click Continue, and the system will attempt to upload the file. See the section on the upload management screen for more information on how to troubleshoot an upload failure.

Loading Using the Custom Upload Option

If your data is not in one of the Vizient standard templates, you may choose to map your data into the database. If you use the same file headings, your mapping, once complete, will be saved by the system for future use. Please be mindful of the field names in your file. If they change, you will need to re-map the fieldnames to the Vizient recognized fields.

To map your file, choose the Custom Upload radio button, add your file. See Figure 3. If you have more than one worksheet in your workbook, you may select the sheet you wish to load. You have the option to add notes and copy additional users on a summary report of files uploaded. Click Continue to begin the mapping process.

Figure 3

Submit Sales Reports

1 General Information — 2 Complete Custom Mapping

Complete the following to upload sales reports


Template Type

Vizient Standard Upload (for suppliers and service providers only)

Custom Upload

Upload Files

Choose or drop files for upload. If choosing Custom Upload, only one file can be processed at a time


Add File/Files
or drop files to upload

File Name	Sheet Name	Notes
Janets Jellybeans...	Line Item Detail	This is a note for testing

Confirmation emails will be sent to youremail@yourcompany.com. Add additional email addresses below

Additional options

Add additional email (optional)

Continue to map until all your fields that have corresponding Vizient fields are mapped, and you will see the correct information in the right-hand column. Click “Continue” and the system will attempt to load it. See Figure 4.

Figure 4

Submit Sales Reports

1 General Information — 2 Complete Custom Mapping

Review a mapping of your template. If changes are needed, select the option to make changes then edit the field from the list for each column that matches. Required Field *

I need to make changes to the mapping fields below.

Contract to	Contract ID a	<input type="radio"/> M69999
Ship-to GLN	Select your column value	<input type="radio"/>
Ship-to LK	Contract ID a	<input type="radio"/>
Ship-to Member ID	Ship-to GLN a	<input type="radio"/>
Ship-to DEA Number	Ship-to LK a	<input type="radio"/>
Ship-to Customer ID	Ship-to Member ID a	<input type="radio"/>
	Ship-to DEA Number a	<input type="radio"/>
	Ship-to Customer ID	<input type="radio"/> 29,447
Ship-to Customer Name	Select your column value	<input type="radio"/>
Ship-to Customer Address 1	Ship-to Customer Address 1	<input type="radio"/> 1600 7th Ave S
Ship-to Customer Address 2	Ship-to Customer Address 2	<input type="radio"/>

While the system will remember the mapping the next time you log on as the same user, you should always check that your first row of data is appearing on the right side of the screen. ARTTS remembers your mapping by column title. If your column changes titles, you will need to remap your file.

Loading Using the Distribution Template

To upload using the **distribution template**, follow the same steps as above, but select the Distributor Upload radio button. See Figure 5.

Figure 5

vizient. | Admin Fee, Rebate and Transaction Tracking System (ARTTS)

Home > Submit Sales Reports

Submit Sales Reports

Complete the following to upload sales reports. An asterisk "*" denotes required field.

Submit Sales Reports Report Zero Sales

Template Type

- Vizient Standard Upload (for suppliers and service providers only)
- Custom Upload
- Distributor Upload (for distributors only)

Upload Files

Choose or drop up to 5 files for upload

Add File/Files
or drop files to upload

Confirmation emails will be sent to artts_jellybeans@artstest.com. Add additional email addresses below

Additional options

- Add additional email (optional)

Reset Continue

Loading Zero Sales Reports

Sometimes, suppliers need to report **no sales** for a month, for example, when a contract has just started or involves high-value, low-volume products.

To do this, complete the **Zero Sales web form** and submit your **contract ID** and the **reporting period**. You can also add notes or copy another user on the confirmation message.

⚠ Note: The system will post **\$1 in sales** and **\$0 in admin fees** in Vizient's tables. This placeholder confirms that you've officially reported **no sales** for that month.

Upload Management Screen

In this screen you will be able to re-submit any failed reports, view issues that may have caused your file to require attention or delete and reload any reports that you may have loaded in error. Your screen will show your original report name, the status, the total rows you loaded, the sales and the total fees. See Figure 6. If you have multiple types of fees (for example, Admin or Transaction Fees, Novaplus® and/or Preferred Pediatric Program fees) you can hover over your total fees on the screen to see a breakout of the totals of your differing fee types.

Figure 6

Report Name	Status	Upload Date	Total Rows	Total Sales	Total Fees	Calculated Fee%	Actions
Venu-SpreadSales_3Fe...	✓ Successful upload	11/30/23 11:39 AM	1	\$ 300.00	\$ 30.00	10.00%	Proceed to Next Step
322389.xlsx	⚠ Report needs attention	11/30/23 11:39 AM	3,832	\$ 3,959,357.51	\$ 235,405.04	5.95%	Retry
DupCheck_1.xlsx	❌ Unknown System Failure	11/30/23 5:04 AM	0	\$ 0.00	\$ 0.00	0.00%	Retry
MS9141_Aug2022.xlsx	✓ Successful upload	11/29/23 12:53 PM	609,300	\$ 108,907,851.23	\$ 3,215,094.50	2.95%	Proceed to Next Step
RX0111D July_2023.xlsx	✓ Successful upload	11/29/23 12:44 PM	8,477	\$ 1,729,431.41	\$ 167,550.56	9.69%	Proceed to Next Step

Successful Upload

Before clicking “**Proceed to Next Step**,” verify that your **total sales**, **total fees**, **total rows**, and **calculated total fee percent** match your expected results. This action moves the file to the Submitted Reports page. Your file is not submitted until you click the button or 24 hours have passed. If totals are inaccurate, delete the report using the trash can icon and re-upload.

Report Needs Attention

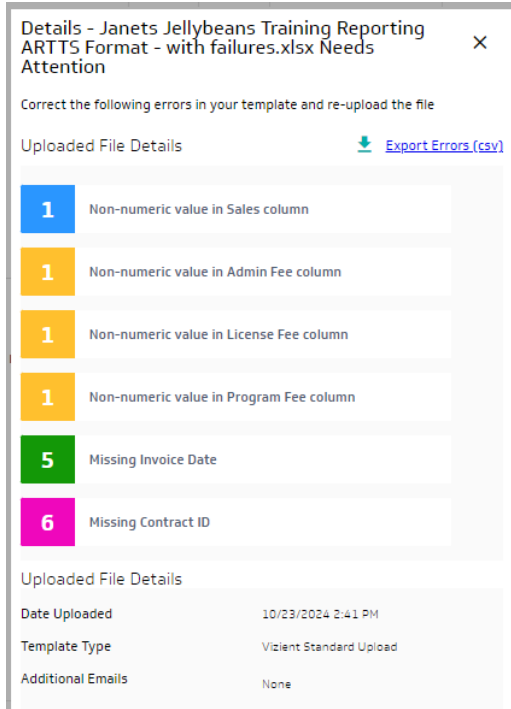
This status indicates the report **failed to upload** due to data validation errors. Each row must include:

- An **invoice date**
- A **contract ID**
- Numeric values in the sales and fee columns

Click the **information icon** for details on the upload failure. From the pop-up window, you can **export a .csv file** identifying the exact rows with errors. Correct the source file, then **click the red Retry button** to clear the error and resubmit. See *Figure 7*

Alternatively, click “**Export Errors**” to download the error file showing the problematic rows. The failure notification will remain until you **retry** or **delete** the upload attempt.

Figure 7



To see the rows that have an error, you can click on the export errors link and the file will indicate which rows in your original file may need attention. To fix this type of error, click 'retry' or the trash can icon and retry your upload with the corrected file. Please note that your failure notification will remain on this page until you retry or delete the attempt.

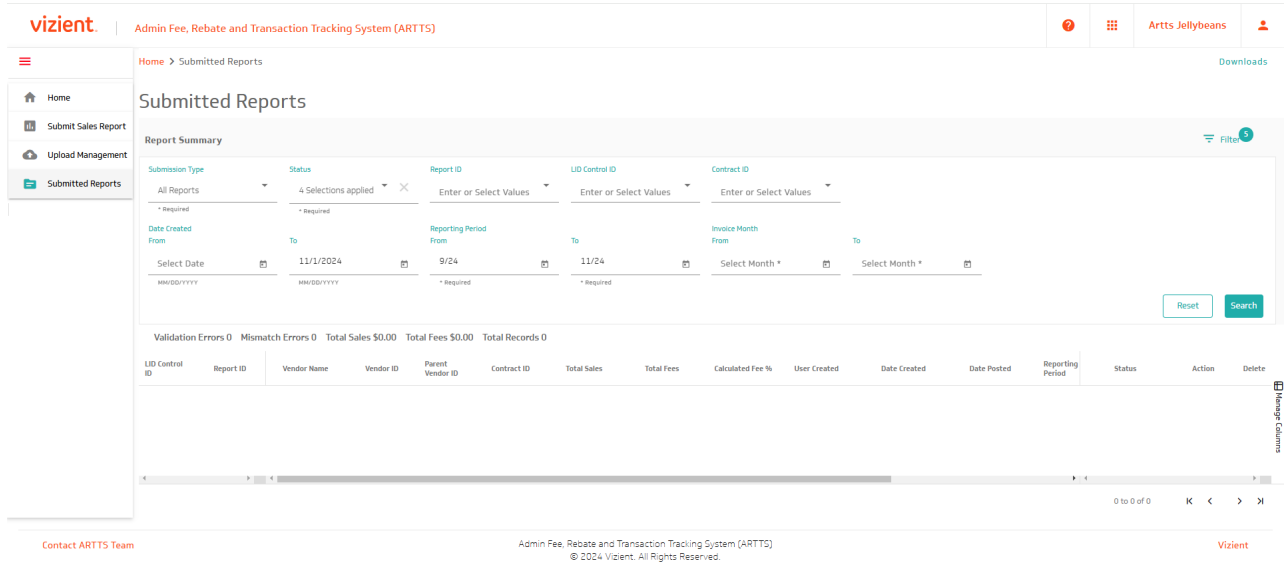
Unknown System Failures

This message typically indicates a **connectivity issue**. Click the red Retry button to clear the message and return to the **Submit Sales Report** screen. If the issue persists, email your report to ARTTS@vizientinc.com for assistance.

Submitted Reports Screen

In this screen, you will be able to view and delete any unposted reports, view any errors and finalize reports for the Vizient team to review and post. See Figure 8.

Figure 8



View and Delete Unsubmitted Reports

You can **delete and reload any unsubmitted reports** by clicking the **trash can icon**. Access to your reports remains available for **24 hours** or until the report is submitted — whichever comes first — **except during close processing**.

Note: Close processing typically occurs three to four business days after the 15th of each month. In some cases, reports may need to be processed earlier due to business needs. If you need to have a **submitted report backed out**, please contact ARTTS@Vizientinc.com for assistance.

You can **view summaries of previously loaded reports** by adjusting the **filters** at the top of the screen.

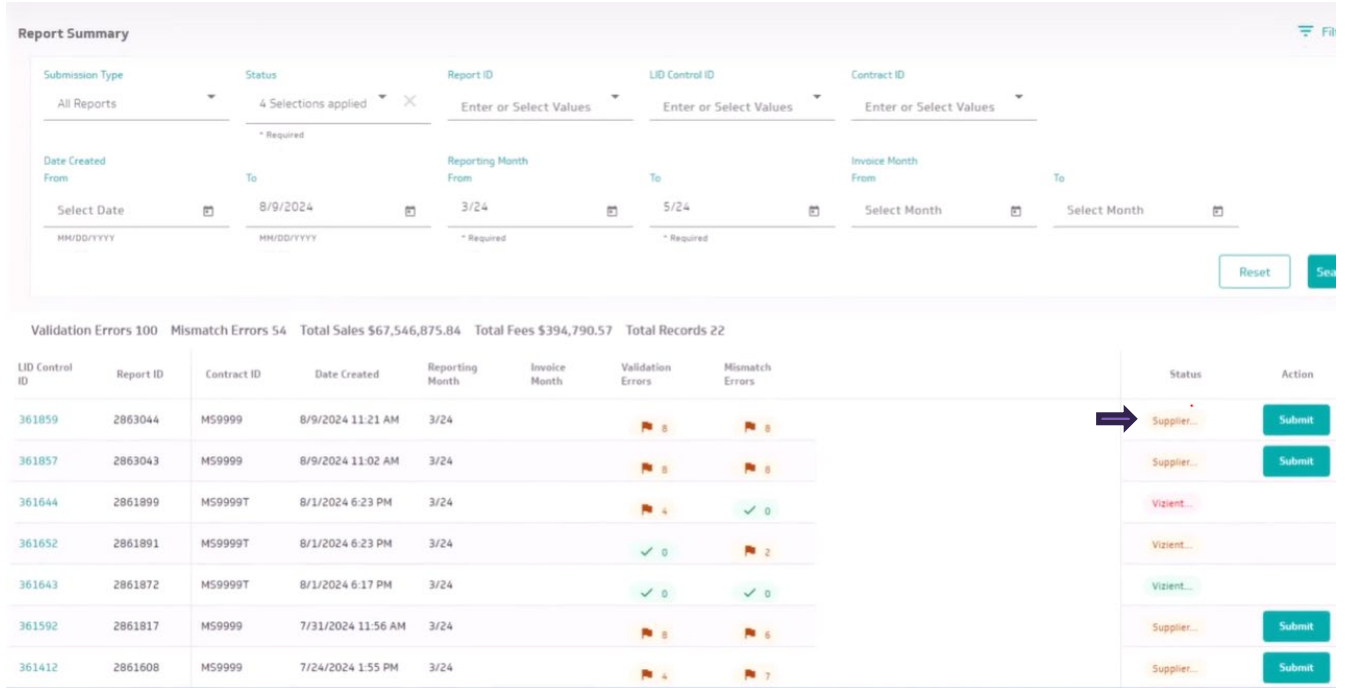
From the **Submitted Reports** screen, you can review a summary of validation and mismatch errors.

Error Management

Validation Errors and Mismatches

To enable the details on the errors, click on the red Supplier work in Process link within the Submitted reports screen. See Figure 9. This will allow you to open and see the details of the individual errors.

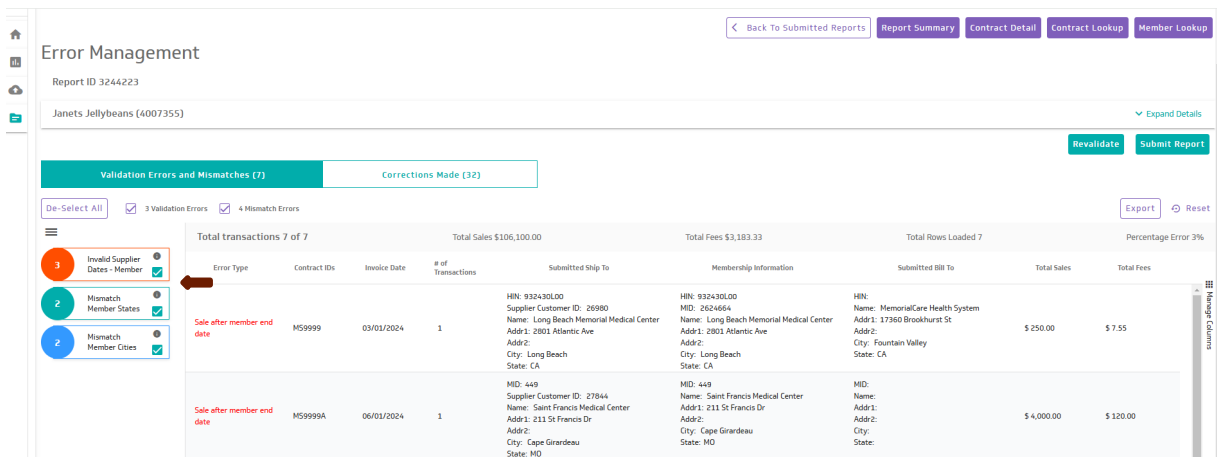
Figure 9



Once in the error correction screen the top of this screen contains metrics on the types of errors on the left side, and if there are any potential duplicate batch alerts on the top right side. You can use the Collapse Details button to hide that information from the screen. See Figure 10.

On the bottom half of the screen, you will see all unhandled errors on the Validation Errors and Mismatches tab. You can click and unclick on the types of errors to focus on a specific type.

Figure 10



Within this tool, you can update a provider's identifier, but you cannot modify invoice dates or contract IDs. If you need to change either of those fields, you must delete and reload the report.

Validation Process Overview

All reports you upload go through a **multi-step validation routine** designed to identify potential errors and ensure that sales are accurately credited to the correct member.

These validations occur **sequentially**. If an error is detected at any step, processing pauses at that point. Once you correct the issue and revalidate the record, the system continues from where it left off.

Validation Steps

1. Contract Date Validation

The system verifies that the **invoice date** falls within the contract's start and end dates.

- In some cases—particularly with service providers—the **revenue end date** may extend beyond the contract end date.
- The system compares the **later** of the two dates (contract end or revenue end) to the invoice date to ensure validity.

2. Identifier Presence Check

The system confirms whether an identifier is present in the file. It follows a specific **hierarchy** (“**pecking order**”) to search for one of the following:

Member ID → LIC → GLN → DEA → HIN

- If no identifier is found, the record is tagged as “**Missing Member Identifier.**”
- The ARTTS system will then attempt to locate an active alias to populate the missing identifier automatically.

3. Identifier Recognition Check

If an identifier is present but **not recognized** by the system, the record is tagged with an “**Invalid Identifier**” error.

4. Member Date Validation

The system checks whether the **invoice date** falls within the member's active period.

- Errors include sales **before the member's start date** or **after the member's end date**.
- This step ensures that transactions align with valid membership dates for the given identifier.

5. Buying Company Eligibility

Even if a member is valid, they may not be eligible to purchase under a particular contract.

- This step confirms that the provided identifier is authorized for the specified contract.
- For example, if a valid member attempts to buy under an **Excelerate-only** contract but is not part of the Excelerate alliance, ARTTS will tag the record with “**Member cannot purchase on this contract.**”

- Some organizations may work with Vizient but are not part of the GPO; these sales will also display errors.

6. Custom Group Eligibility

For certain **custom contracts**, the system verifies that the member identifier belongs to the correct group.

- Currently, custom contract validation is limited to the following:
 - Kaiser Permanente
 - ProvSource (Providence St. Joseph)
 - Captis

7. Mismatch Tests (Post-Validation)

If all validations pass, the system runs **mismatch checks** to highlight potential discrepancies.

⚠ Note: Mismatches are not always true errors. If you confirm the correct provider is linked to the reported sale, you may leave these as is.

- **State Match:** Is the state in your file the same as the state in the membership database for the identifier?
- **City Match:** Is the city in your file the same as the one in the membership database?
 - City mismatches often result in **false positives**, but they help confirm identifier accuracy.
 - The system automatically accounts for common abbreviations but does not generate aliases for alternate city names.

Resolving Errors

To resolve your errors, you can click into the membership database by double clicking on any of the fields on your originally reported information. See Figure 11.

Figure 11

The screenshot shows the 'Error Management' interface for Report ID 3244223. It displays a table of 'Validation Errors and Mismatches (10)'. The table has columns for Error Type, Contract IDs, Invoice Date, # of Transactions, Submitted Ship To, Membership Information, Submitted Bill To, Total Sales, and Total Fees. A red arrow points to a 'Missing member identifier' error. A 'Provider Lookup' window is open, showing details for a member with MID 43153, including Name, Address, City, and State.

Error Type	Contract IDs	Invoice Date	# of Transactions	Submitted Ship To	Membership Information	Submitted Bill To	Total Sales	Total Fees
Missing member identifier	MS9999A	05/01/2023	1	MID: 27498 Supplier Customer ID: 27498 Name: Providence St. Vincent Medical Ctr Addr1: 9205 S.W. Barnes Rd Addr2: City: Portland State: OR	MID: 43153 Name: Providence Addr1: 1893 Lind Ave SW Ste 9016 Valley Office Addr2: City: Benton State: WA		\$ 300.00	\$ 9.05

Click **more** to open the **Provider Lookup** window.

By default, the “**Show Active Only**” toggle is set to **Active Only**. If you wish to view **inactive providers**, simply **slide the toggle to the left** to display **non-active providers**. See Figure 12

Figure 12

The screenshot shows the 'Membership Lookup' interface. At the top, there is a 'Submitted Information' section with various fields like 'Invoice Month', 'Ship To MEMID', etc. Below this is a search bar with fields for 'System ID', 'Report ID', 'Member Identifier', and a 'Show Active Only' toggle. The 'Show Active Only' toggle is currently set to 'Active Only'. Below the search bar is a table with 15 records. The first row is highlighted, and a red arrow points to the 'Select' button in the first column of that row.

Status	Company ID	Provider Start Date	Provider Term Date	MEMID	System ID	Provider Name	Address 1	Address 2	City	State	ZIP Code	Primary Description	Bed Size
Select	Active	001	5/15/1998	43330	43193	Providence St Vincent Medical Center	9205 Sw Barnes Rd		Portland	OR	97225-6603	General Medical and Surgical	523
Select	Active	001	5/15/1998	43256	43193	Health Services Integration Division	9205 Sw Barnes Rd		Portland	OR	97225-6603	Mgmt. Service Organization	0
Select	Active	019	11/12/2021	4103360	2888082	Mednax/Pediatrics/Dstetrix	9205 Sw Barnes Rd		Portland	OR	97225-6603	Clinic/Medical Group	0
Select	Active	001	12/15/1999	57239	43193	Providence St Vincent Radiation Oncology	9205 Sw Barnes Rd		Portland	OR	97225-6603	Clinic/Medical Group	0

You may enter as much information as you want in the search box. Once you have found a specific provider, click on the ‘select’ button to update your record. Once you have made all your corrections, click on the ‘revalidate’ button to ensure that the new selections are valid. See Figure 13.

Figure 13

The screenshot shows the 'Error Management' interface. At the top, there are navigation buttons: 'Back to Submitted Reports', 'Report Summary', 'Contract Detail', 'Contract Lookup', and 'Member Lookup'. Below this is a section for 'Error Management' with a 'Report ID 3244223' and 'Janets Jellybeans (4007355)'. There are 'Revalidate' and 'Submit Report' buttons. Below this is a summary bar: 'Validation Errors and Mismatches (7)' and 'Corrections Made (29)'. A yellow warning box says '3 Transactions will be updated, select Revalidate Button.' Below this is a table with columns: 'Error Type', 'Contract IDs', 'Invoice Date', '# of Transactions', 'Submitted Ship To', 'Membership Information', 'Submitted Bill To', 'Total Sales', and 'Total Fees'. The table shows 0 transactions.

If you have records that are true invalids, you have options depending on the status of your payment request. If you have already requested payment, we recommend that you submit your file as is, and put the same records on your next report, flipping the units sold, sales and fee columns to the opposite sign to recoup your overpaid fees.

Review of Corrected Records

In this tab, you can view all records that have been corrected—either automatically by the system or manually by users. See Figure 14.

- **Corrected by Multi-Alias**

This section lists records that were automatically corrected by the system. If you notice a correction that appears inaccurate, please contact us so we can review and update the alias accordingly.

- **Member Identifier Changed**

This section includes records that were manually corrected, either by you or by a Vizient team member.

- **Changed by Immaterial Invalids**

These records are considered too minor for manual correction based on the current workload. Such records are grouped into this category and periodically reviewed using automation tools. Depending on workload, thresholds for these errors may range from an absolute value of **\$0 to \$10** in revenue.

- **Changed by Flagged Status**

This category includes records with combinations of contract ID, name, address, city, and state that have previously been reviewed and determined to be invalid. If you find any records here that you believe should be valid, please contact us so we can make the necessary correction in the system.

- **Irreconcilable**

This section contains records marked as ineligible by an internal user. In some cases, this status is temporary while we update or correct required data points needed to validate the record.

Figure 14

The screenshot shows the 'Error Management' interface for Report ID 3244223, titled 'Janets Jellybeans (4007355)'. It displays a summary of 'Validation Errors and Mismatches (7)' and 'Corrections Made (32)'. The interface includes filters for 'De-Select All', '29 Auto-corrected', '32 Member identifier changed', and '0 Marked as Irreconcilable'. An 'Export' button is visible. Below the filters is a table with the following data:

Error Type	Contract IDs	Invoice Date	# of Transactions	Submitted Ship To	Membership Information	Submitted Bill To	Total Sales	Total Fees	Correction Type
Corrected By Multi-Alias	MS9999	05/01/2023	1	MID: Supplier Customer ID: 6548 Name: Indian River Medical Center Addr1: 1000 36th St Addr2: City: Vero Beach State: FL	MID: 67430 Name: Cleveland Clinic - Indian River Hospital Addr1: 1000 36th St Addr2: City: Vero Beach State: FL Auto Corrected by MultiAliasMid(67430)	MID:	\$ 480.00	\$ 14.40	Corrected B

If you want a download of these types of details, you can click the export button with all records checked. This will export a report with all the changes for you to be able to review after you submit the file.

Helpful Contacts for Questions

If you need assistance, please reach out to the following teams:

- ARTTS@Vizientinc.com with any questions relating to assistance on loading or questions about validation results
- Membership@vizientinc.com for membership related questions
- Your Vizient category manager for contract related questions
- Accountsreceivable@vizientinc.com for any Vizient, KP Select or Excelerate payment related questions, contractfees@aptitude.com for any aptitude payment questions
- Your Vizient Contract Compliance and Research contact or managers
Paula.Dohogne@vizientinc.com or Patti.Elliott@vizientinc.com for questions or notifications about payment or reporting delays



Vizient, Inc.
290 E. John Carpenter Freeway
Irving, TX 75062-5146
(800) 842-5146



To learn more, please contact
ARTTS@vizientinc.com

As the nation's largest member-driven health care performance improvement company, Vizient provides solutions and services that empower health care providers to deliver high-value care by aligning cost, quality and market performance. With analytics, advisory services and a robust sourcing portfolio, we help members improve patient outcomes and lower costs.