

# Vizient Failure-to-Supply Program

Advancing sustainable performance by centralizing the recovery of member savings

## Advance performance



### Savings performance

Contract terms and quarterly reporting drives sustainable member savings



### Operational performance

Centralized recovery process lessens your organization's administrative burden

## Drive sustainable savings

The Vizient® Failure-to-Supply pharmacy program advances sustainable performance by recovering purchases when suppliers cannot fulfill orders for contracted items. Vizient collects the purchases on the participating member's behalf and provides quarterly reporting along with recovered purchases.

## Further operational efficiency

The Failure-to-Supply program lessens your organization's administrative burden by centralizing the recovery of purchases, enabling you to focus on what matters most – your patients.

Vizient has a team dedicated to processing failure-to-supply claims with suppliers. Purchases are identified, collected, and reimbursed back to participating members. Recovered purchases are paid quarterly and applied as credits to the member's distributor account. The program provides quarterly reports, outlining all claims processed for the quarter and ensuring accurate accounting.

## Harness the power of Vizient

With more than \$200 million in savings recovered for participating pharmacy members since the program's inception, and an average of \$15.6 million in savings recovered for the past 5 years, the program delivers value by driving performance to your bottom line.

## Enroll in the program

To enroll, contact  
[FTSrecovery@vizientinc.com](mailto:FTSrecovery@vizientinc.com).



**\$15.6M**

Average savings recovered for the past 5 years

**>\$200M**

Total savings recovered since program launch



To learn more, contact  
[PharmacyQuestions@vizientinc.com](mailto:PharmacyQuestions@vizientinc.com).

As the nation's largest member-driven health care performance improvement company, Vizient provides solutions and services that empower health care providers to deliver high-value care by aligning cost, quality and market performance. With analytics, advisory services and a robust sourcing portfolio, we help healthcare organizations improve patient outcomes and lower costs.