

IMPACT

Connections Summit 2026

2026 VIZIENT CONNECTIONS SUMMIT EDUCATION

Wednesday, Sept. 23

NURSE EXECUTIVES PEER TO PEER EDUCATION MEETING | AUDIENCE: CLIENTS (LINK TO AGENDA PENDING)

8-10 a.m.

Target Audience: Chief nursing officers, nurse executives and leaders

Overview: Explore how nurse leaders are moving beyond traditional redesign to build innovative leadership models that drive performance, accountability and workforce stability. This session highlights bold approaches to redefine roles, integrate data into practice and strengthen leadership capacity in today's complex care environment. Through interactive discussion and peer exchange, discover how organizations are challenging legacy models and advancing quality, safety and experience.

PERFORMANCE IMPROVEMENT LEADERS PEER TO PEER EDUCATION MEETING | AUDIENCE: CLIENTS (LINK TO AGENDA PENDING)

8-10 a.m.

Target Audience: Quality leaders, performance improvement leaders, performance improvement experts

Overview: This session will explore how health systems are transforming end-of-life care and reducing inpatient mortality through coordinated, data-driven, patient-centered strategies. Presentations will highlight scalable models that integrate artificial intelligence, clinician training and embedded palliative care resources to better align care with what matters most to patients. Presentations will also explore enterprise-wide approaches that leverage multidisciplinary teams, rapid review processes and strong accountability structures to drive measurable improvements in mortality and care quality. The session will also feature insights from the Vizient Mortality Breakthrough Survey, which identifies high-impact strategies and benchmarking data to help organizations move from assumptions to evidence-based action in their mortality reduction efforts.

COMMUNITY HEALTH PEER TO PEER EDUCATION MEETING | AUDIENCE: CLIENTS (LINK TO AGENDA PENDING)

8-10 a.m.

Target Audience: Chief population health officers, health equity executives, other community health leaders

Overview: Community health is no longer a parallel effort — it is becoming a core strategy to improve access, advance equity and strengthen system performance. This session will explore how leading organizations are partnering with communities, leveraging vulnerability and population data, and reframing care delivery to better meet people where they are. Through examples ranging from neighborhood-level analytics and walk-in care models to mobile outreach and culturally grounded disaster response, attendees will hear how health systems are building trust, expanding access and addressing social drivers of health in measurable, scalable ways. Join peers for interactive discussion and practical insights on aligning community health strategy with operational excellence, equity and long-term resilience.

MEDICAL AND QUALITY EXECUTIVES PEER TO PEER EDUCATION MEETING | AUDIENCE: CLIENTS (LINK TO AGENDA PENDING)

8-10 a.m.

Target Audience: Chief quality officers, chief medical officers, quality and medical executives and leaders

Overview: For quality and medical executives, success depends on knowing which warning signs matter and acting before the window closes. This session will show how leading health systems turn early safety risks and diagnostic signals into faster executive action and stronger system response. Through examples in safety governance and sepsis detection, attendees will hear how earlier visibility can drive accountability, reduce harm and improve outcomes.

OPERATIONS EXECUTIVES PEER TO PEER EDUCATION MEETING | AUDIENCE: CLIENTS (LINK TO AGENDA PENDING)

8-11:15 a.m.

Target Audience: Chief operations officers, operations executives and leaders

Overview: Health systems face many interconnected challenges: multiple strategic initiatives create coordination tensions while operational bottlenecks constrain capacity, throughput and access, while limiting growth. These aren't isolated problems. Integration gaps cause operational inefficiency, higher operating expenses and strained team morale. Join this session to identify how leading organizations build governance infrastructures that drive coordinated operational performance.

Governance maturity impacts both financial results and operational metrics. Systems with clear priorities, transparent scorecard data and coordinated execution can sustain top performance on margin, length of stay, emergency department throughput and capacity utilization. Come prepared to discuss models of integrated operations, including governance structures that unite strategic and operational priorities, align goal-setting and advance a culture of continuous improvement. You'll leave with frameworks for building a governance backbone that enables sustained operational excellence.

AMBULATORY EXECUTIVES PEER TO PEER EDUCATION MEETING | AUDIENCE: CLIENTS (LINK TO AGENDA PENDING)

8-11:15 a.m.

Target Audience: Chief ambulatory officers, ambulatory executives and leaders

Overview: Ambulatory access is no longer just a scheduling function — it is a critical system capability that drives growth, patient experience and clinical performance. This session will explore how leading health systems are redesigning access as a coordinated, systemwide operating model focused on governance, capacity alignment and data-driven interventions. Through expert panels and interactive discussion, participants will learn how to unlock hidden capacity, optimize existing tools and scale access strategies across the organization.

EDUCATION SESSIONS | AUDIENCE: CLIENTS + SUPPLIERS (VIEW DETAILS)

8-11:15 a.m.

Real stories. Real lessons. Real results. These interprofessional sessions are shaped by peers to offer improvement strategies you can bring back to your organization to spark meaningful, lasting change. Each presentation showcases forward-thinking approaches to today's most pressing healthcare topics, such as optimizing expense management, improving care quality and maximizing growth. These sessions demonstrate the imagination, innovation and impact of Vizient clients who are leading the way in transforming care.

POSTER EDUCATION SESSION | AUDIENCE: CLIENTS + SUPPLIERS (VIEW DETAILS)

Interactive: 11:30-12:30 p.m.

Independent viewing: 5-6 p.m.

Ready to be inspired? Our engaging poster sessions spotlight innovative improvement projects from healthcare teams across the country. It's a chance to see what's working, celebrate progress and spark new ideas together. These posters dive into today's most pressing challenges and highlight bold, effective approaches that elevate care delivery, drive profitable growth and strengthen organizational culture. Join us for two dedicated interactive sessions (Wednesday and Thursday) and one independent viewing session (Wednesday evening) to explore the posters, ask questions and connect directly with the people behind the work.

EDUCATION SESSIONS | AUDIENCE: CLIENTS + SUPPLIERS (VIEW DETAILS)

1-5 p.m.

Real stories. Real lessons. Real results. These interprofessional sessions are shaped by peers to offer improvement strategies you can bring back to your organization to spark meaningful, lasting change. Each presentation showcases forward-thinking approaches to today's most pressing healthcare topics, such as optimizing expense management, improving care quality and maximizing growth. These sessions demonstrate the imagination, innovation and impact of Vizient clients who are leading the way in transforming care.

VIZIENT ENTERPRISE EDUCATION SESSIONS | AUDIENCE: CLIENTS + SUPPLIERS (VIEW DETAILS)

1-5 p.m.

Delve into advanced strategies that address critical healthcare topics, including operational efficiencies, financial strategies and improvements in patient care. Join Vizient experts and healthcare industry leaders as they share insights and proven solutions designed to strengthen healthcare systems and strategically position organizations for future success.

CHILDREN'S HOSPITAL LEADER FORUM

Wednesday, 1 – 4 p.m. | Venetian Ballroom H

Join children's hospital leaders for an interactive forum focused on emerging challenges shaping pediatric healthcare. Key topics will include non-labor savings, culture and safety, care delivery and data-driven insights. Through shared perspectives from peers, attendees will exchange ideas, explore leading practices, and gain insights to support improvement efforts within their own organizations.

SAFETY NET HOSPITAL LEADER FORUM

Wednesday, 1 – 4 p.m. | Venetian Ballroom H

Safety net hospitals face a growing set of financial, operational and community health pressures while continuing to serve as essential access points for vulnerable populations. This forum will bring together senior safety net leaders for a candid discussion on the issues shaping their organizations, including workforce constraints, reimbursement pressure, access to care and the broader social needs affecting the communities they serve. Participants will hear from peers and explore practical approaches to strengthen resilience, support innovation and improve outcomes across the safety net landscape.

FOOD AND NUTRITION EDUCATION SESSION

Constant Change: Clients, Economics, and How Operators Can Adapt

3:45 – 5:00 p.m. | Bellini Hallway

Diane Hund, SVP and Chief Marketing Officer, US Foods

Keywords: healthcare food service, operational excellence, food industry trends

Learning Objectives:

- Describe key economic drivers of current trends in healthcare food and nutrition operations
- Examine three core changes operators can make to maintain economic viability in today's shifting customer landscape
- Discuss the application of operational metrics to support decision-making in nutrition operations

Overview: It's clear that shifts in patient and customer demographics, payor reimbursement and personal spending power, and individual consumer needs, tastes, and preferences are driving major changes in food and nutrition operations inside today's hospitals. From patient meal planning to retail operations, adaptability is key for ongoing success. This session will examine some of today's top trend drivers, describe the strategies for adapting to change, and delve into how to apply data to support decision making to drive ongoing improvement.

This session is not offered for continuing education.