

PRODUCT DISRUPTION BRIEF

Medical Nutritionals (updated March 18)

Nestle and Abbott have varying products out of stock. Work with your account representative for the most up-to-date supply information.

Current conditions

Nestle Health Science (EN0153)

The letter from Nestlé Health Science, dated March 14, provides an update on inventory challenges due to increased demand and supply chain disruptions in the enteral nutrition sector. Key points include:

Supply shortages: Some products may be intermittently available or out of stock regionally. Refer to the [March 13 customer letter](#) for the current inventory status and list of affected products.

- **Actions for clients:**

- Healthcare providers should find suitable alternative products.
- Distributors should check inventory levels and communicate substitute product needs.
- Customers ordering directly from Nestlé should monitor order notifications and contact customer service for updates.

- **Product availability updates:**

- Some products, like *Vivonex Pediatric & Impact Peptide 1.5 250 mL cartons*, are available but require communication with distributors for stocking.
- Other products are either facing low inventory, intermittent availability, or discontinuation.
- Suggested substitutes are provided where possible.

- **Discontinued products:** Customers are referred to prior communication letters for details on discontinued items.

- **Important considerations:**

- Formula substitutions should be based on clinical judgment.
- Ingredient statements must be checked for patients with allergies.
- The letter does not apply to Nestlé's retail products.

In February 2025, Nestle provided updates on ingredient modifications Peptamen Intense VHP and Alfamino infant formula. Product codes will remain the same. Nestlé is also discontinuing several products to improve manufacturing efficiency. Estimated inventory depletion dates are listed below:

- VIVONEX® RTF, SpikeRight® PLUS (6 x 1000mL UltraPak® bags) – May 2025
- COMPLEAT® STANDARD 1.4 Cal, SpikeRight® PLUS (6 x 1000mL UltraPak® bags) – May 2025
- PEPTAMEN JUNIOR®, SpikeRight® PLUS (6 x 1000mL UltraPak® bags) – May 2025
- PEPTAMEN JUNIOR® PHGG, Vanilla (24 x 250mL carton) – May 2025
- PEPTAMEN® with PREBIO1™, SpikeRight® PLUS (6 x 1000mL UltraPak® bags) – May 2025
- GLUTASOLVE®, Unflavored (56 x 22.5g packets) – May 2025
- MCT OIL®, Unflavored (6 x 1 quart glass bottles) – May 2025
- PEPTAMEN JUNIOR® 1.5 Cal, SpikeRight® PLUS (6 x 1000mL UltraPak® bags) – June 2025
- PEPTAMEN JUNIOR®, Strawberry (24 x 250mL carton) – July 2025



To learn more, please contact:
Jordan Bergloff, Sr. Category Mgr.,
jordan.bergloff@vizientinc.com.

As the nation's largest member-driven health care performance improvement company, Vizient provides solutions and services that empower health care providers to deliver high-value care by aligning cost, quality and market performance. With analytics, advisory services and a robust sourcing portfolio, we help members improve patient outcomes and lower costs.

In August 2024, **Nestlé informed customers** about the discontinuation of several products and provides suggested replacement options. The decision was made after careful evaluation, and the company remains committed to offering high-quality nutritional products. The estimated inventory depletion date for some products was November 2024, while others are already out of stock. Refer to the **customer letter** for side-by-side product comparisons and a cross-reference guide.

- NUTREN® 1.0 FIBER, Unflavored (24 x 250 mL carton)
- NUTREN JUNIOR® FIBER, SpikeRight® PLUS (6 x 1000 mL UltraPak® bags)
- BOOST® HIGH PROTEIN, Very Vanilla (24 x 8 fl oz carton)
- BOOST PLUS®, Rich Chocolate (24 x 8 fl oz carton)

Abbott Nutrition (EN0151)

Abbott's March 13 letter provides an update on low inventory and out-of-stock nutrition products. It lists alternative product recommendations and states that certain items will experience long-term stock disruptions. Customers are advised to consult healthcare professionals for substitutions and work with distributors for product availability.

On March 11, **Abbott announced the discontinuation** of several nutrition products to streamline its portfolio and prioritize high-demand options. The letter provides a list of affected products, estimated out-of-stock dates, and suggested alternative products.

Key Discontinued Products & Out-of-Stock Dates:

- Ensure® High Protein Chocolate & Vanilla (Tetra and RPB) – July 2025 - February 2026
- Ensure® Enlive Chocolate (RPB) – May 2025
- Ensure® Original Strawberry (Tetra and RPB) – July 2025
- Ensure® Plus Strawberry (Tetra and RPB) – May - September 2025
- Ensure® Plus High Protein Strawberry (Tetra) – May 2025
- Glucerna® 1.0 Cal (Tetra and RTH) – Immediately - June 2026
- Jevity® 1.0 Cal (Tetra and RTH) – Immediately - July 2025
- Osmolite® 1.2 Cal (RTH) – June 2025
- Promote® & Promote with Fiber® (Tetra and RTH) – May - August 2025
- Vital® 1.0 Cal (RTH) – July 2025

In the customer letter, Abbott provides **alternative product recommendations** for each discontinued item. Customers are encouraged to consult healthcare professionals for the best substitute and work with distributors for product availability.

In May 2024, Abbott announced the discontinuation of several products to streamline their portfolio. Some items are immediately out of stock, while others will remain available until existing inventory is depleted. Refer to the **customer letter** for a list of discontinued products and suggested alternative.

Mitigation strategy

Work with the local account rep for Nestle or Abbott to gain the most up-to-date information as low inventory and remaining stock of items change frequently. If a provider does not have the local reps contact information please contact the national account manager Charlene Holcomb; Charlene.Holcomb@us.nestle.com or Kimberly Menges kimberly.menges@abbott.com

Additional resources

Supply assurance webpage; Vizient Newsroom



Want to receive weekly Supply Assurance updates?

Update your preferences through our **Subscription Manager** by selecting Supply Assurance Weekly Digest.

Questions? Contact disasterresponse@vizientinc.com, pharmacyquestions@vizientinc.com, novaplus@vizientinc.com.